



## WARRANTY CARD

Product name: HOMIDO HEADSET V2

Product model: HOMIDOV2

Serial number:

Name:

Address:

Email:

Daytime Tel No:

Date of Purchase:

# HOMIDO limited warranty statement

This limited warranty shall apply to the HOMIDO product including all accessories as contained within the original HOMIDO gift box ("the product"). HOMIDO guarantees that the product bought from its authorized distributor will meet the applicable product specifications and will be free from all defects in the material and workmanship for the applicable period herein referred to as "limited warranty". This limited warranty is subject to the following terms and conditions:

**1.** This limited warranty is given only to the original purchaser of the product ("customer") and shall neither exclude or limit:

- any statutory rights of the customer.
- any of the customer's rights against the sellers of the product.

**2.** This limited warranty shall be restricted to the country/region of product purchase. This is done to avoid excessive import or exportation of the product throughout the support countries.

**3.** This limited warranty is only valid and enforceable in countries where the product is sold.

**4.** This limited warranty shall last for twelve (12) months from the date of original purchase ("warranty period"). A valid original invoice (PROOF OF PURCHASE) will be required.

**5.** This limited warranty covers the expense for inspecting, repairing, replacing, and processing the refund during the warranty period. The defective product shall be delivered by the purchaser at his/her own discretion/expense to the designated premises together with a warranty card, proof of purchase, and proof of identity of the original purchaser. Failing the above, the warranty will not be honored.

**6.** If HOMIDO repairs or replaces the product, the repaired or replaced product shall continue to be warranted from the remaining time of the original warranty period or for three (3) months from the date of repair or replacement, whichever is longer.

**7.** Before returning any units for service, be sure to back up data and remove any confidential, proprietary, or personal information from the product. HOMIDO is not responsible for damage to or loss of any programs, data, or removable storage media.

**8.** This warranty does NOT cover recovery from any software updates, installation and removal of the application software, or any loss of data storage.

**9.** HOMIDO reserves the right to add, delete or amend the terms and conditions at any time without prior notice on the website indicated below:  
[www.homido.com](http://www.homido.com)

**10.** THIS LIMITED WARRANTY SHALL NOT APPLY IF THE DEFECT WAS CAUSED THROUGH ANY OF THE FOLLOWING:

a) The product serial number has been removed, erased, defaced, altered or is illegal.

b) The defect resulting from the use of the product in a manner other than its normal and customary one, e.g. in excess of their minimum specifications or operation instructions, or the malfunction or failure resulting from the use of incorrect voltage.

c) Deterioration of the product due to normal wear and tear. All plastic surfaces and other natural wear of externally exposed parts of the product are scratched or damaged under normal usage.

d) The defect or damage arising from misuse, mishandling, accidental loss, abuse, accident, negligence, and damage caused directly or indirectly by customer, including but not limited to: improper testing, installation, alteration or modification of any kind, or spillage of good or liquid, or build-up of dirt or dust, or mains supply problem, thunderstorm activities, or infestation by insects or vermin, or exposure to abnormally corrosive conditions, or operation with extreme heat or humidity.

**11.** HOMIDO WILL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE OF ANY KIND, INCLUDING BUT NOT LIMITED TO: LOST PROFIT OR COMMERCIAL LOSS, TO THE FULLEST EXTENT THAT THOSE LOSSES OR DAMAGES CAN BE CLAIMED FOR BY LAW.

**12.** This limited warranty does not affect the customer's statutory rights; such rights remain protected within the law specific to the country of purchase. Some countries do not allow the exclusion or limitation of incidental or consequential loss or damage, or limitation of the implied warranties; in those circumstances the preceding limitation of exclusions may not apply to such customers.

Please note, Warranty service availability and response times may vary from country to country and may also be subject to registration requirement in the country of purchase. If you require assistance regarding warranty conditions, or any other enquiries, please contact HOMIDO via the official website [www.homido.com](http://www.homido.com)



33, rue Victor Tilmant, 59000 Lille, France

[WWW.HOMIDO.COM](http://WWW.HOMIDO.COM)